



The All-In-One Communication Hub for Talent Acquisition & Management



SMS/MMS

Fully featured one-to-one and SMS marketing features including templates, scripts, multimedia messages, link tracking and more.



Video

One-to-one video mobile and desktop video calling makes it easy to meet and interview candidates.

No client software installation required.



Voice

Through the browser VOIP included. Inbound and outbound voice including voice mail.

Cut no-answers by calling from the same number you text from.



One to Many

Schedule and send automated and manual messages via SMS in seconds with built in text blasts.

Dynamic and curated lists get your message to the right candidate.



Person to Person

Chat with candidates over text to more than triple your response rate vs email or phone.

Text messages have a 92% read rate. Email has a 20% open rate.



Connect

Import and export spreadsheets and CSVs. webhooks for fast, simple integrations. Browser plug-in for instant chat from any web page. A complete REST api enables comprehensive, in depth integrations.



QR Codes

Connect web links or start conversations the easy way with cut/paste ready QR codes. PivotCX supports both URLs and SMS keywords.



Keywords

Make it easy to engage from visual media with easy to remember keywords.

Text DEMO to 3174498782 for more info



Notifications

Workflow triggered automatic notifications via SMS ensure contractors never miss a beat.

Text messages have a 92% read rate. Email has a 20% open rate.



Documents

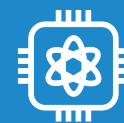
Capture documents, photos and video from SMS messages. Connect documents with contacts, conversations and more. Push documents to integrated ATS, CRMs automatically.



Schedule

Use texting to quickly schedule interviews, meetings and events and send out reminders.

Works with scheduling tools like Calendly and Microsoft Bookings.



Automate

Trigger messages and conversations based on workflow, status, or candidate response.

Mix person-to-person and automated messaging.



Workflow

Custom contact routing, deliveries, and statuses let you implement your workflow. Trigger automation that notifies and starts conversations with candidates.



Analytics

Dashboard and custom analytics let you quickly spot trends, monitor KPIs, and generate and email scheduled reports.



Integrations

Out of the box connectors for 53 ATS, 34 Ticketing Systems, 30+ CRM, and 50+ HRIS. A full REST api makes it easy to integrate with just about anything.

Custom integration available



Training

Maximize the value of PivotCX with online group and one-on-one training.



24x7 Support

Get answers when your team needs it. Fast web, email, SMS and phone support. We're with you every step of the way.



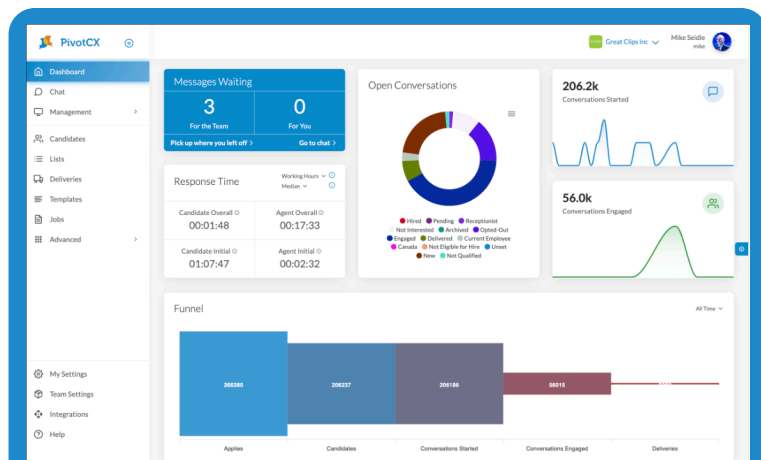
Jump Start

Built in integrations, familiar messaging app UI and out of the box functionality lets you get started today and leverage advanced features tomorrow.



Deliveries

Share contacts and conversations with team members and clients with a shared conversation history and a live conversation.



Dashboard