

## "Wanna Win the Race for Skilled Candidates?

## How to Use Video and Texting to Optimize Your Efforts"







# Agenda

- WHY RECRUITING IS HARD AND SLOW ...
  - And why it will only get harder and slower
- WHY IT'S IMPORTANT FOR EMPLOYERS TO LEARN HOW TO RECRUIT FASTER
- THE CANDIDATE JOURNEY & MICRO-EXPERIENCES
- OPTIMIZING FOR ALL OUTCOMES
  - Candidate Experience
  - Recruiter Experience
  - And most importantly, meeting hiring goals
- VIDEO AND TEXTING THE PERFECT COMBINATION!
  - Recorded and Live Video
  - Text Automated and Live messaging
  - Customer Stories







### 1. Do you currently use Texting in your recruiting?

## 2. Do you currently use Video in your recruiting?





# The Workforce is Shrinking... Literally

#### The Global Demographic Drought is coming...and in some cases is already here

Average annual growth rate of the labor force (aged 15 years and over)



**Source:** <u>ILO modeled estimates</u>, November 2021 edition, and calculations by Lightcast. **Note:** Countries included in each global region follow UN location definitions.

**PivotCX**<sup>®</sup>

#### Not to mention:

- Reduced Immigration
- Reduced College Enrollments and Graduation Rates
- COVID Impacts
  - Deaths
  - Early Retirements
  - Shift to Gig Work
  - Women staying home



## Additional Challenges for Recruiters Today

- Talent shortage
- Attracting the right candidates
- Targeting passive candidates
- Engaging with qualified candidates
- Reducing time-to-hire
- · Building a strong employer brand
- Creating an efficient recruiting process
- Eliminating bias in hiring
- · Creating a positive candidate experience
- Implementing data-driven recruitment





#### **J** PivotCX<sup>®</sup>



#### How do you feel at the end of your day of recruiting?





# WHERE'S THE RUB?

The world has changed. Businesses and Candidates can no longer afford to operate in a "Business as Usual" manner.

Continuing to use <u>Slow</u> and <u>Ineffective</u> Communication Mediums, Channels, & Tools cause 74% of Talent Acquisition & HR Teams to <u>Miss Their Business Objectives\*</u>

ୖୄୢେତ

Wasted Ad

Spend

**50%** of ad

spend wasted



Untrackable Media

Not able to measure



Wrong Channel

60% of applicants missed



Disconnected Tools

> Wasted Time, Energy & \$



Lack of Automation

**40+%** of Recruiting efficiency impacted



Recruiter Bandwidth

**2-3 hours** per day wasted

Digi-Me





#### What's the biggest cause of friction in your recruiting process?





# FRICTION COMPOUNDS AT EVERY STEP OF THE PROCESS

# **ATTRACT**

Text-based Job Ads and Email campaigns are <u>ineffective</u> and <u>time consuming</u>

Job Ads rely on who's actively looking at any given moment on a given job board. Text-based ad content is not attention grabbing and the content is not retained. Email campaigns are lost in SPAM-filled inboxes.

# **ENGAGE**

Applicant <u>wait</u> to hear regarding the status of their application / Recruiters <u>chase</u> the applicants

you.

A recruiter can take 3-4 days to reach back out. By the time an interview is scheduled, the candidate will have already applied to other jobs and loses interest in

# **NEXT STEPS**

Lack of automation overly <u>consumes</u> Recruiter's time and further leaves <u>applicants in limbo</u>

Many candidates are "ghosted" as it all Recruiters can do but to focus on those applicants that are moving forward in the process – further adding to a poor candidate experience.





The Power of Video (Recorded & Live) & Texting (Automated and Live) In One!



# What If There Were A Better Way?



#### TRACKABLE MEDIA

Know where job seekers are finding your VideoJobs & which source gets the most applies



Save \$30K per month – consolidate systems. Operates stand-alone and integrates with SOR's

**ELIMINATE SYSTEMS** 



#### **RIGHT CHANNEL** 40% more candidates reached



PivotCX<sup>®</sup>

#### RECOVER AD SPEND 50% decrease in advertising cost





#### MORE BANDWIDTH 29% increase in recruiter efficiency



PERSONALIZE AT SCALE Easily reach 1,000's vs. 1 candidate or employee at a time



#### WORKFLOW AND TEAM FOCUSED Better productivity and improved loyalty



## 3 Example Use Cases for Video +Texting in Reducing Friction

- 1. Active Candidate Sourcing
  - a. Use Case: Apply to Hi
- 2. Passive Candidate Sourcing
  - a. Use Case: Candidate Re-engagement
  - b. Use Case: Candidate Sourcing
- 3. Onboarding & New Hire
  - a. Use Case: Onboarding/Welcome New Hires









# Use VideoJobs® to Attract Talent

- Boost SEO on search engines like Google by 53x
- Easy to view on a mobile device
- $\cdot\,$  Easy to share and easy to apply to
- Track the success of your VideoJob®
- 60% of applicants (on average) come from the social share feature











Digi-Me's patented video provides our clients exclusive trackable technology for your VideoJob® ads!









View/Apply Conversion 24.17%

7600 1614 655 218

100 0

62 15

30 11

Top 5 Referring Sources	Top 5 Custom Source Tags		
Source		Applies	Source
api.L5srv.net	2124	514	JCPromotion
www.careerboutique.com	1250	439	DigiMeCraigslist
www.jobcase.com	1086	245	digimetwitter
JCPromotion	917	132	Digi-Craigslist
houston.craigslist.org	492	167	Digi-Me-Los-Angeles







# PRODUCT



#### Dashboard

Operates Stand Alone as well connect to your customer's ATS, CRM or HRIS in minutes.







#### **Communication Center**

C Deen The Dat of C Data of C		Redenates Postine Sas Minar A Minare provide la forcer o (1)	pe falg	8.4		<ul> <li>E D - He Mark (1975)</li> </ul>
🕵 PhysicX	8	Deliveries 🔹 -	Sam + PastCollecting	> Deliveries	A PastChevelop	- "He bele 🚷
D Dates		1.8438 × (258	Actions -			teet
C Mangament		(ma	No.	Sec.	Awing	48.994
R. Cardelan		Contraction of the	Paralula Maree	7 Galler	*	T Data inter
Q: Delvera		Harkotaw	Apla Samuel	Qualifieri		Entry Level of
E Templates	in the second	· ***********	Seaha Shevers	Qualified		Entry Low
B 100		· · · · · · · · · · · · · · · · · · ·	State Wheeler	Galifed		Entry Love
II About 1	C YOU BELLEM	Recyan Patro	Guilled	*****	8709 Laws	
	NOV 2013 X 1 W	1010/10	Guilled		8109-1446	
Koling     Koling     Koling     Koling	C YOU BELLOW	WEIMON	Guilled	*****	ENDy Laws	
	NOV 3101 3 30 PM	Danishers	Gastier		Entry Laws	
	NOV 2001 121 PM	Lafonta Jantain	Gastier	****	Entry Laws	
	· · · · · · · · · · · · · · · · · · ·	Chapterne Matthews	Qualifier		Entry Level	
		Stans Bilan	Qualified	*****	Entry Low	

PivotCX<sup>®</sup> | 17

# Communicate Quickly & Hire Faster!

Integrate your ATS, job boards, HRIS, CRM, and social platforms with SMS, Voice, Video, Chat, and Email.

Easily re-engage past applicants via Texting and schedule interviews blazingly fast.

Personalized conversations with candidates and managers at scale and speed.

**PivotCX**®





## It's no longer a "War for Talent."









## Q & A





## Thank You For Your Time!

Hosted by Lindsay Stanton





& David Bernstein





Text winning to +13174554585

Want to Learn More?